



# Air Price Assurance powered by Overseer

## Automatic Air Fare Cost Savings Resource Now Available to Acendas Travel Clients

Clients of Acendas Travel now have a more streamlined approach to reducing travel expenses with the automation of airfare savings opportunities after booking a flight.

### What it Means for the Traveler

It's actually quite simple. After booking a flight, our new offering will search for lower airfares up to 24 hours after booking and automatically rebook the airfare on behalf of travelers.

If there are no lower fares, then nothing occurs -- the original itinerary is ticketed. However, if a lower fare is found, a new ticket is issued and the traveler receives an alert and an updated itinerary reflecting the lower fare.

### How Does this Differ from the Previous Process?

This is an automated service. In the past, the traveler had to respond to opt in to the lower fare.

### If There is a Change, Do I Get My Same Seat?

We are taking great care to rebook on a "like-for-like" basis, maintaining exact itinerary, seat preferences, cabin, loyalty numbers, and anything

else that travelers may have within their booking that is important to them. **There is NOT a guarantee for the exact SAME seat.**

### Does the Purchaser Get a Full Refund of the Amount Saved?

No, but Acendas Travel does charge a portion of the savings found as a surcharge. While this is an extra fee for the traveler, it is only a small portion of the savings found for the traveler and client.

### Is There a Rebooking Fee?

No. The traveler is only charged for the original service fee and the new lower airfare amount which reflects the savings. The airfare from the original booking is not changed.

### Are All Bookings Eligible for Rebooking?

No. Fares less than \$200, low-cost instant purchase, American Airlines, and bookings made less than 48 hours in advance will not be tracked.

### Will Air Price Assurance Search for Lower Fares Until Departure?

Air Price Assurance will search for lower fares only within the 24-hour ticketing window where a ticket can be canceled without incurring charges and fees.

### What is the Savings Threshold?

The price at which the threshold is set is determined by Acendas Travel. A \$30 or \$50 per ticket savings is typical.

### REMARKS

USE THIS INVOICE AMOUNT FOR EXPENSES  
 ACENDAS AIRSAVER ORIGINAL FARE 492.19  
 ACENDAS AIRSAVER LOWER FARE FOUND 358.89  
 ACENDAS TOTAL SAVINGS 133.30  
 ACENDAS AIRSAVER SERVICE RECOVERY FEE AS SHOWN BELOW 33.33  
 ACENDAS NET SAVINGS 99.97

### PAYMENT INFORMATION

| Date of Payment | Type of Payment | Form of Payment | Card Number / Type  | Amount |
|-----------------|-----------------|-----------------|---------------------|--------|
| 2024-02-19      | AIR TICKET      | CREDIT CARD     | XXXXXXXXXXXX4256/VI | 358.89 |
| 2024-02-19      | SERVICE FEE     | CREDIT CARD     | XXXXXXXXXXXX4256/VI | 33.33  |
| 2024-02-19      | SERVICE FEE     | CREDIT CARD     | XXXXXXXXXXXX4256/VI | 25.00  |