



Enhanced Call Services

You have a choice with Acendas Travel’s enhanced service options to meet your specific travel management needs

We know that businesses have unique needs to support operations, therefore Acendas Travel offers flexibility and added value in developing travel management programs for its clients.

You deserve better than a “one size fits all” mentality.

When it comes to the added touch, Acendas Travel offers its Enhanced Call Services options including Acendas VIP and Acendas Priority Access. VIP provides an extra level of service and thoroughness giving managers and travelers confidence that their needs will be met. Priority Access means managers and travelers are at the top of the list in connecting with Acendas Travel consultants.

VIP

- Core travel needs (air, hotel, rail, car) via a team of highly skilled specialists
- Personalized knowledge of your travelers.
- Management of specific requests (seats, meal, etc.)
- Re-confirmation of each element of your itinerary
- Proactive travel disruption management
Ground transportation assistance including black car
- Flight waitlist monitoring
- Use of airline upgrade vouchers
- Arrangement of meeting rooms
- Private Aviation Charter



Priority Access

- Dedicated Phone Number and Email
- Priority call routing to designated team
- Emergency After Hours
- Expedited Services

